Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Bronze									
Member	Animal Nutrition Building	See the Zoo's culinary creations for our animals and our massive storage areas for hay, grain, meat, and other food items, including our warehouse of walk-in refrigerators and freezers.	Behind the scenes chat with an animal nutrition keeper	None			Monday - Thursday	6:30 AM	
Asante Bronze Member	Aquarium	 Visit the Zoo's Kipp's Aquarium and maybe even get up close with an octopus! We can have an aquarium keeper meet us and help us to feed the piranhas! 	Behind the scenes tour at the Kipp Aquarium	5 and up		front of scenes area only. Staged photo in front of the aquarium entrance or one of the tanks.	 Aquarium team prefers Tue, Wed, Thursday. They are short staffed on Fridays. Piranha feedings are held on Tuesdays and Thursdays at 11:30 am. 		

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Bronze Member		some behind the scenes	Behind the scenes tour of our off-exhibit egg incubation and brooder rooms, off-	None		Photos allowed in front of scenes area only	Any week day	After 1pm	Public bird tour is offered Mondays from 10 am - 10:45 am
		some behind the scenes areas of our bird breeding program. Depending on the	scenes private keeper chat of any bird area with a bird zookeeper (Some options	None		Photos allowed in front of scenes area only	Any week day	After 1pm	Public bird tour is offered Mondays from 10 am - 10:45 am

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Bronze Member		your favorite cat's snack is!	 Black bears 	No age restrictions for front of scenes private keeper chat.	1:1		,	Before 2:30PM prefer not betweeen 12-1	
Member	(Ambassador Animal Building)	There are several sections that you can choose to visit in our Children's Zoo. Choices include: • The Ambassador Animal Building is a behind the scenes area that is not visible to the public. It includes all sorts of animals (dingoes, three species of porcupine, rabbits, parrots, a kookaburra, baby Nile crocodiles, chinchillas, the list goes on and on!). This is a great opportunity to actually get to touch some of the animals.		None		Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.			tour is offered Fridays from 1:45-2:30

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Member	Continued (Farm Yard)		• Farm yard (duck feeding and visit the Ilamas, cows, hogs, goats and sheep)	None		Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok		afternoons (11 am is	tour is offered Fridays from 1:45-2:30
Member	Children's Zoo continued (Bug House)	visit some of our creepy crawlies up close! You'll get	behind the scenes tour or	None		Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.	,	afternoons (11 am is	tour is offered Fridays from 1:45-2:30

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Bronze Member		mongoose zookeeper while	feeding (throwing mealworms from	None		Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.	·		tour is offered Fridays from 1:45-2:30
Asante Bronze Member	\ , , i		Desert/Prairie front of scenes keeper chat. Possibly watch a swift fox training session	None		Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.			tour is offered Fridays from 1:45-2:30

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Bronze Member	Children's Zoo Continued (Bats and Forest Area)	have some one-on-one time with their keeper to learn more about these amazing creatures. • We can have a private keeper chat and tour of the forest area. This area includes black vultures, a	scenes chat with a bat keeper • Front of scenes keeper chat with a forest zookeeper and walking tour (black vulture, porcupines, bobcat, raccoon, otter, deer, turkeys, bald	None		Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.		late mornings or early afternoons (11 am is the best time for the Children's Zoo)	tour is offered Fridays from 1:45-2:30
Asante Bronze Member	Children's Zoo Continued (Pelican/snap ping turtles)	We can have a private keeper chat with the zookeepers that take care of our pelicans and snapping turtles! If we time it right, you may even get to observe a pelican feeding or a snapping turtle feeding!	Front of scenes keeper chat and possibly observe a pelican or snapping turtle feeding	None		Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.		(11 am is	tour is offered Fridays from 1:45-2:30

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
	Children's Zoo continued (Swap Shop)	• Ever wondered what the Swap Shop is all about? We can get a private chat with one of our experienced Naturalists in the Swap Shop. They can show you some of the interesting things that guests have brought in or they can get you set up in the system to begin making your own trades!		None		Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.			tour is offered Fridays from 1:45-2:30
Asante Bronze Member	Chimps	We can meet with an experienced primate keeper that works with our chimp troop. This will be a front of scenes private keeper chat. You may even get to watch a training set with one of the chimps! Please note that this tour does not involve going behind the scenes.	keeper chat with a chimp keeper.	None	N/A		day	10:00 AM or 12:30 PM	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Bronze Member	Elephants	We can meet with an experienced elephant keeper that can tell you all about the individual elephants in our herd. This is your chance to get all of your elephant questions answered! Please note that this private keeper chat will take place outside in front of the elephant habitat and does not involve going in the barn or interacting directly with the elephants.	chat with an elephant keeper	None	1:3	Yes			Public elephant tour is offered Fridays from 12:45-1:30 pm
Asante Bronze Member	Hoofed stock	We can see the animals up close and learn more about them from their experienced keeper.	Choices include: Giraffes Rhinos Front of scenes keeper chat to learn about (choose one) Red River Hog, tapir, okapi or bongo		1:2		Any week day	Best time for giraffes is 10 am.	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Bronze Member	Horticulture	Meet and greet with the Zoo's Horticulture staff and get a tour of the off-exhibit greenhouse and growing areas. The Zoo's horticulture staff is an amazing team of botanists that take care of all of the Zoo's landscaping and trees around Zoo grounds as well as a behind the scenes greenhouse and garden that is used to provide browse for the animals. Learn the secret to the Zoo's "green thumb!" and maybe even get some tips and tricks to use in your own garden!	horticulture areas	None		Any photo that is taken behind the scenes cannot be posted to social media.	Any week day	8:30 AM	
Asante Bronze Member	Gorillas	We can have a private keeper chat with an experienced primate zookeeper outside the gorilla habitat and have them tell us all about the gorillas! This tour does not involve going behind the scenes.	Front of scenes keeper chat with a gorilla keeper	None	None	Yes	Any week day		Public gorilla tour is at 11 am on Fridays

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
	Natural Encounters	bearcat). Hannah is a bit	Feeding at Meerkats Binturong experience Private keeper chat that will focus on Asian small-clawed otters, Naked mole rats, fruit	8 and up for meerkat feeding No age restrictions for keeper chats	• 1:1 ratio for meerkat feeding • 1:2	Yes	Any week day	Between 1-3pm. Tropical rainforest feeding is best if it takes place in the morning and wraps up before 10 am. 1:30 or 2 pm to meet primates	
Asante Bronze Member	Natural Encounters continued	We can have an early morning tropical rainforest feeding experience! A keeper will allow us to get up close and personal with the birds and monkeys that call this area home Come meet the small primates of Natural Encounters! Tamarins and marmosets will greet you as you take a peak behind the scenes at their home in this beautiful building	Tropical Rainforest experience Meet the small primates of Natural Encounters	12 and up for tropical rainforest experience 12 and up to meet primates	• 1:2	Yes	Any week day	Between 1-3pm. Tropical rainforest feeding is best if it takes place in the morning and wraps up before and 1:30 or 2 pm to meet primates	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Member			keeper chat can include any of the following: • Lemurs • Sifaka • Pied Tamarins • Mandrill • Howler	None	None	Yes	,	Preferred time is 1 pm	
Asante Bronze Member	Registrar	Did you know that all of the Zoo's animals are carefully recorded by two full time registrars at the Zoo? This is a "digital zoo" of sorts. Let our registrar tell you what is involved in getting ready to receive an animal, or getting ready to send one out. How do we keep track of new births? Does each animal have a name? This is your chance to get all of your Zoo behind the scenes questions answered!	Behind the scenes registrar chat	None			Any week day		

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Bronze Member	Reptiles and Amphibians	If you or your kids love lizards and snakes, then this is the tour for you! Get up close and personal with some of our resident reptiles and learn what it takes to work with these animals every day. You may also get to go behind-the-scenes to see hatchlings, juveniles and off-exhibit animals.	Behind the scenes chat. Choices include: Lizards Snakes Turtles and tortoises Frogs and toads	None		Photos allowed in front of scenes areas only	Any weekday	the reptile house is 9 am so that you can have the	10:15 am.
Asante Bronze Member	Reptiles and Amphibians continued	If you or your kids love lizards and snakes, then this is the tour for you! Get up close and personal with some of our resident reptiles and learn what it takes to work with these animals every day. You may also get to go behind-the-scenes to see hatchlings, juveniles and off-exhibit animals.	Turtle barn visit. This includes a visit to our off-exhibit turtle barn filled with rare turtles and comes complete with a private chat from a turtle expert. Galapagos tortoise chat and possible feeding.			Photos allowed in front of scenes areas only	Any weekday	time for anything in the reptile house is 9 am so that you can have the	10:15 am.

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Bronze Member		We can have a private keeper chat with a member of the Zoo's sea lion keeper team and maybe even get a sea lion kiss! Please note that this tour does not involve going behind the scenes.	chat with a sea lion keeper	5 and up. We can also offer a front of scenes keeper chat without the sea lion kiss if children under 5 will be attending.		Photos allowed in front of scenes area only			Public sea lion tour offered Wednesdays from 9:30 am - 10:15 am.
Asante Silver									
Member	Building	This tour includes a glance through the heart of the Zoo's back-of-house areas and a behind-the-scenes tour of the Animal Nutrition Building. See the Zoo's culinary creations for our animals and our massive storage areas for hay, grain, meat, and other food items, including our warehouse of walk-in refrigerators and freezers.	scenes chat with an animal nutrition keeper	None			Monday - Thursday	6:30 AM	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Silver Level	Aquarium	Aquarium and maybe even get up close with an octopus! • We can have an aquarium keeper meet us and help us to feed the piranhas!		5 and up		Staged photo in	Piranha feedings are held on Tuesdays and Thursdays at 11:30 am Aquarium team prefers Tue, Wed, Thursday. They are short staffed on Fridays		
Asante Silver Level	Birds	largest bird collections in North America! We can visit the flamingoes and shoebilled storks or see some behind the scenes areas of our bird breeding program. Depending on the time of year you may see eggs or newly hatched	our off-exhibit egg incubation and brooder rooms, off-	None	1:2	Yes	Any Day	Public bird tour is offered Mondays from 10 am - 10:45 am	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
		program. Depending on the	scenes private keeper chat of any bird area with a bird zookeeper (Possible focus	None			Any week day	After 1pm	Public bird tour is offered Mondays from 10 am - 10:45 am
Asante Silver Member		We can meet a carnivore zookeeper and have a private keeper chat with them in front of a cat's habitat of your choice! Make sure to come with lots of questions! This is your chance to learn what your favorite cat's snack is! Please note that this tour does not involve going behind the scenes.	• Cheetahs	No restrictions for a front of scenes keeper chat	1:1	Yes	,	Before 2:30PM prefer not betweeen 12-1	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Silver Member	Children's Zoo (Ambassador Animal Building)	There are several sections that you can choose to visit in our Children's Zoo. Choices include: • The Ambassador Animal Building is a behind the scenes area that is not visible to the public. It includes all sorts of animals (dingoes, three species of porcupine, rabbits, parrots, a kookaburra, baby Nile crocodiles, chinchillas, the list goes on and on!). This is a great opportunity to actually get to touch some of the animals.		None	1:3	Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.			tour is offered Fridays from 1:45-2:30
Asante Silver Member	Children's Zoo Continued (Farm Yard)		• Farm yard (duck feeding and visit the Ilamas, cows, hogs, goats and sheep)	None	1:3	Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.	, ,	(11 am is	tour is offered Fridays from 1:45-2:30

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Silver Member	Children's Zoo continued (Bug House)	We can go behind the scenes at the Bug House to visit some of our creepy crawlies up close! You'll get to see where the carpenter ants make their home behind the scenes and get up close and personal, if you dare!	behind the scenes or front	None				(11 am is	tour is offered Fridays from 1:45-2:30
Asante Silver Member	Children's Zoo continued (Mongoose)	We can have a private keeper chat with a mongoose zookeeper while you throw mealworms to the mongoose from outside their habitat. Watch these guys excitedly chase after their creepy crawly lunch while you learn about the mongoose mob from their knowledgeable zookeeper.	feeding (throwing mealworms from	None		Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.	,		tour is offered Fridays from 1:45-2:30

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Member	continued (Desert/prairi e)	desert/prairie zookeeper that can tell us all about the snakes, lizards, tortoises, roadrunners and	Front of scenes keeper chat with a desert/prairie keeper. Possibly watch a swift fox training session	None		Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.	,	late mornings or early afternoons (11 am is the best time for the Children's Zoo)	tour is offered Fridays from 1:45-2:30
Member	Continued (Bats and Forest Area)	keeper chat. Then, we can have some one-on-one time with their keeper to learn more about these amazing creatures. • We can have a private keeper chat and tour of the forest area. This area includes black vultures, a	chat with a bat keeper • Private keeper chat with a Forest keeper and walking tour (black vulture, porcupines, bobcat, raccoon, otter, deer and turkeys, bald eagle)			Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.	,	late mornings or early afternoons (11 am is the best time for the Children's Zoo)	tour is offered Fridays from 1:45-2:30

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Member	Continued (Pelican/snap ping turtles)	• We can have a private keeper chat with the zookeepers that take care of our pelicans and snapping turtles! If we time it right, you may even get to observe a pelican feeding or a snapping turtle feeding, these things are not to be missed if you haven't seen them!	• Front of scenes keeper chat and possibly observe a pelican or snapping turtle feeding	None		Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.		late mornings or early afternoons (11 am is the best time for the Children's Zoo)	tour is offered Fridays from 1:45-2:30
Member	continued (Swap Shop)	• Ever wondered what the Swap Shop is all about? We can get a private chat with one of our experienced Naturalists in the Swap Shop. They can show you some of the interesting things that guests have brought in or they can get you set up in the system to begin making your own trades!		None		Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.		late mornings or early afternoons (11 am is the best time for the Children's Zoo)	tour is offered Fridays from 1:45-2:30
Asante Silver Member	·	We can meet with an experienced primate keeper that works with our chimp troup. This will be a front of scenes private keeper chat. You may even get to watch a training set with one of the chimps! Please note that this tour does not involve going behind the scenes.	keeper chat with a chimp keeper	None	N/A		day	10:00 AM or 12:30 PM	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Silver Member	Elephants	We can meet with an experienced elephant keeper that can tell you all about the individual elephants in our herd. This is your chance to get all of your elephant questions answered! Please note that this private keeper chat will take place outside in front of the elephant habitat and does not involve going in the barn or interacting directly with the elephants.	Front of scenes chat with an elephant keeper	None	1:3	Yes			Public elephant tour is offered Fridays from 12:45-1:30 pm
Asante Silver Member	Gorillas	We can walk the gorilla boardwalk with a dedicated gorilla keeper to find out all about the individual gorillas in our two troupes. Come with your questions ready! Please note that this is a private keeper chat and does not involve going behind the scenes.	chat with a	None	None	Yes	Any week day	11:00 AM	Public gorilla tour is on Fridays at 11 am
Asante Silver Member	Hoofed stock	We can see the animals up close and learn more about them from their experienced keeper.		None		Any photo that is taken behind the scenes cannot be posted to social media	Any week day	Best time for giraffes is 10 am.	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Silver Member	Horticulture	Zoo's Horticulture staff and get a tour of the off-exhibit greenhouse and growing	and behind the scenes tour of horticulture areas	None		Any photo that is taken behind the scenes cannot be posted to social media	Any week day	8:30 AM	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Silver Member	Natural Encounters	meerkat mob and watch them eat some grubs! • We can go behind the scenes to meet Hannah the Binturong (also known as a bearcat). Hannah is a bit shy so this is a very special experience to see her up close! • We can visit with the	Feeding at Meerkats • Binturong experience • Front of scenes private keeper chat that will focus on Asian small- clawed otters,	No age restrictions for keeper chats	• 1:1 ratio for meerkat feeding • 1:2			Between 1-3pm. Tropical rainforest feeding is best if it takes place in the morning and wraps up before 10 am. 1:30 or 2 pm to meet primates	
Asante Silver Member	Natural Encounters continued			12 and up for tropical rainforest 12 and up to meet primates	• 1:2		Any week day	Between 1-3pm. Tropical rainforest feeding is best if it takes place in the morning and wraps up before 10 am. 1:30 or 2 pm to meet primates	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Silver Member	3	We can meet with an orangutan keeper to learn all about our resident orangutans. They will tell you how to recognize the different individuals when you see them in their habitat as well as things like favorite foods and favorite toys! Please note that this is a private keeper chat and does not involve going behind the scenes.	Front of scenes chat with an orangutan keeper	None	None	Yes	Any week day	1:00 PM	
Member	the Wortham World of Primates	an experienced primate keeper to learn about all of	scenes keeper chat can include any of the following: • Lemurs • Sifaka • Pied Tamarins • Mandrill	None	None	Yes	day	Preferred time is 1 pm	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Silver Member	Registrar	Did you know that all of the Zoo's animals are carefully recorded by two full time registrars at the Zoo? This is a "digital zoo" of sorts. Let our registrar tell you what is involved in getting ready to receive an animal, or getting ready to send one out. How do we keep track of new births? Does each animal have a name? This is your chance to get all of your Zoo behind the scenes questions answered!	scenes chat with registrar	None			Any week day		
Asane Silver Member	Reptiles and Amphibians	If you or your kids love lizards and snakes, then this is the tour for you! Get up close and personal with some of our resident reptiles and learn what it takes to work with these animals every day. You may also get to go behind-the-scenes to see hatchlings, juveniles and off-exhibit animals.	Behind the scenes chat. Choices include: Lizards Snakes Turtles and tortoises Frogs and toads	None		Photos allowed in front of scenes areas only	Any week day	anything in the reptile house is 9 am so that you can have the building to yourself but	10:15 am.

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
	Reptiles and Amphibians continued	If you or your kids love lizards and snakes, then this is the tour for you! Get up close and personal with some of our resident reptiles and learn what it takes to work with these animals every day. You may also get to go behind-the-scenes to see hatchlings, juveniles and off-exhibit animals.	Turtle barn visit. This includes a visit to our off-exhibit turtle barn filled with rare turtles and comes complete with a private chat from a turtle expert. Galapagos tortoise chat and possible feeding.	None		Photos allowed in front of scenes areas only	Any weekday	anything in the reptile house is 9 am so that you can have the building to yourself but	10:15 am.
Asante Silver Member	Sea Lions	We can have a private keeper chat with a member of the Zoo's sea lion keeper team and maybe even get a sea lion kiss! Please note that this tour does not involve going behind the scenes.	Front of scenes chat with a sea lion keeper	5 and up. We can also offer a front of scenes keeper chat without the sea lion kiss if children under 5 will be attending.		Photos allowed in front of scenes area only			Public sea lion tour offered Wednesdays from 9:30 am - 10:15 am
Member	Animal Nutrition Building	See the Zoo's culinary creations for our animals and our massive storage areas for hay, grain, meat,	Behind the scenes chat with an animal nutrition keeper	None		Photos allowed in front of scenes	Monday - Thursday	6:30 AM	
		areas for nay, grain, meat, and other food items, including our warehouse of walk-in refrigerators and freezers.	панион кеерег			area only			

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Gold Member		Aquarium and maybe even get up close with an octopus! • We can have an aquarium keeper meet us and help us to feed the piranhas!		5 and up		front of scenes	 Piranha feedings are held on Tuesdays and Thursdays at 11:30 am Aquarium team prefers Tue, Wed, Thursday. They are short staffed on Fridays 		
Asante Gold Member		largest bird collections in North America! We can visit the flamingoes and shoebilled storks or see some behind the scenes areas of our bird breeding program. Depending on the time of year you may see eggs or newly hatched chicks!	Behind the scenes tour of our off-exhibit egg incubation and brooder rooms, off-	None	1:3	Yes	Any week day	After 1 pm	Public bird tour is offered Mondays from 10 am - 10:45 am

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
	Birds continued		scenes private	None			Any week day	After 1pm	Public bird tour is offered Mondays from 10 am - 10:45 am
Asante Gold Member	Carnivores	Please note that this tour does not involve going behind the scenes. Or, we	• Lion or tiger training window (Keeper's Choice as to whether it	No restrictions for a front of scenes keeper chat • Cheetah walk is 12 and up	 Cheetah walk is limited to 		,	• Lion/tiger training windows are held at 11:30 am • Cheetah walk is before the Zoo opens at 8:30 am • Carnivore team prefers before 2:30 pm but not between 12-1.	cheetah walks are held Wednesdays at 8:30 am

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Gold Member	Children's Zoo (Ambassador Animal Building)	There are several sections that you can choose to visit in our Children's Zoo. Choices include: • The Ambassador Animal Building is a behind the scenes area that is not visible to the public. It includes all sorts of animals (dingoes, three species of porcupine, rabbits, parrots, a kookaburra, baby Nile crocodiles, chinchillas, the list goes on and on!). This is a great opportunity to actually get to touch some of the animals.		None	1:3	Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.			tour is offered Fridays from 1:45-2:30
Asante Gold Member	Children's Zoo Continued (Farm Yard)		• Farm yard (duck feeding and visit the Ilamas, cows, hogs, goats and sheep)	None	1:3	Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.		(11 am is	tour is offered Fridays from 1:45-2:30

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
	Children's Zoo Continued (Bug House)	We can go behind the scenes at the Bug House to visit some of our creepy crawlies up close! You'll get to see where the carpenter ants make their home behind the scenes and get up close and personal, if you dare!	scenes or front	None				(11 am is	tour is offered Fridays from 1:45-2:30
Asante Gold Member	Children's Zoo continued (Mongoose)	We can have a private keeper chat with a mongoose zookeeper while you throw mealworms to the mongoose from outside their habitat. Watch these guys excitedly chase after their creepy crawly lunch while you learn about the mongoose mob from their knowledgeable zookeeper.	feeding (throwing mealworms from	None		Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.	,		tour is offered Fridays from 1:45-2:30

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Member	continued (Desert/Prairi e)	We can have a private keeper chat with a desert/prairie zookeeper that can tell us all about the snakes, lizards, tortoises, roadrunners and foxes that live here! You may even get to watch a swift fox training session.	• Front of scenes chat with a desert/prairie keeper. Possibly watch a swift fox training session	None	1:3	Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.		mornings or early afternoons (11 am is	tour is offered Fridays from 1:45-2:30
Member	Continued (Bats and Forest Area)	have some one-on-one time with their keeper to learn more about these amazing creatures. • We can have a private keeper chat and tour of the forest area. This area includes black vultures, a	• Front of scenes chat with a bat keeper • Front of scenes chat with a forest keeper and walking tour (black vulture, porcupines, bobcat, raccoon, otter, deer and turkeys, bald eagle)		1:3	Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.	,	afternoons (11 am is	tour is offered Fridays from 1:45-2:30

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Member	Continued (Pelican/snap ping turtles)	We can have a private keeper chat with the zookeepers that take care of our pelicans and snapping turtles! If we time it right, you may even get to observe a pelican feeding or a snapping turtle feeding, these things are not to be missed if you haven't seen them!	scenes chat and possibly observe a pelican or snapping turtle feeding	None		Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.	·	late mornings or early afternoons (11 am is the best time for the Children's Zoo)	tour is offered Fridays from 1:45-2:30
Member	Children's Zoo Continued (Swap Shop)	• Ever wondered what the Swap Shop is all about? We can get a private chat with one of our experienced Naturalists in the Swap Shop. They can show you some of the interesting things that guests have brought in or they can get you set up in the system to begin making your own trades!	• Swap Shop chat with a naturalist	None		Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.	·	late mornings or early afternoons (11 am is the best time for the Children's Zoo)	tour is offered Fridays from 1:45-2:30
Asante Gold Member		We can meet with an experienced primate keeper that works with our chimp troop. This will be a front of scenes private keeper chat. You may even get to watch a training set with one of the chimps! Please note that this tour does not involve going behind the scenes.	chat with a chimp keeper	None	N/A	Yes	Any week day	10:00 AM or 12:30 PM	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Gold Member	Elephants	We can go inside the elephant barn and meet with an experienced elephant keeper that can tell you all about the individual elephants in our herd. This is your chance to get all of your elephant questions answered!	scenes tour with an elephant keeper	None		Front of scenes photos are ok. Photos taken in the elephant barn cannot be posted to social media			Public elephant tour is offered Fridays from 12:45-1:30 pm
Asante Gold Member	Gorillas	We can walk the gorilla boardwalk with a dedicated gorilla keeper to find out all about the individual gorillas in our two troops. Come with your questions ready! Please note that this is a private keeper chat and does not involve going behind the scenes. Depending on room availability, we may also get to tour the Nau Family gorilla boardroom and see the gorillas from a higher vantage point!	keeper chat with a gorilla keeper	None	None	Yes	Any week day	11:00 AM	Public gorilla tour is on Fridays at 11 am

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Gold Member	Hoofed stock	We can see the animals up close and learn more about them from their experienced keeper.	Choices include: Giraffes Rhinos Front of scenes keeper chat to learn about (choose one) Red River Hog, okapi, tapir or bongo		1:2	Any photo that is taken behind the scenes cannot be posted to social media.	Any week day	Best time for giraffes is 10 am.	
Asante Gold Member	Horticulture		scenes and front of scenes chat with horticulture		1:2	Any photo that is taken behind the scenes cannot be posted to social media.	Any week day	8:30 AM	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
	Natural Encounters	meerkat mob and watch them eat some grubs! • We can go behind the scenes to meet Hannah the Binturong (also known as a bearcat). Hannah is a bit shy so this is a very special experience to see her up close! • We can visit with the Zoo's very knowledgeable Natural Encounters keepers to learn more about the	Feeding at Meerkats Binturong experience Private front of scenes keeper chat that will focus on Asian small-clawed otters, Naked	8 and up for meerkat feeding No age restrictions for keeper chats	• 1:1 ratio for meerkat feeding • 1:2	Yes	Any week day	Between 1-3pm. Tropical rainforest feeding is best if it takes place in the morning and wraps up before 10 am. 1:30 or 2 pm to meet primates	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
	Natural Encounters continued	We can have an early morning tropical rainforest feeding experience! A keeper will allow us to get up close and personal with the birds and monkeys that call this area home. Come meet the small primates of Natural Encounters! Tamarins and marmosets will greet you as you take a peak behind the scenes at their home in this beautiful building. We can go behind the scenes to meet a sloth! You may even get to feed it some grapes!	primates of Natural Encounters • Meet a sloth	12 and up for tropical rainforest experience 12 and up to meet primates 8 and up for sloth encounter	• 1:2	Yes	Any week day	Between 1-3pm. Tropical rainforest feeding is best if it takes place in the morning and wraps up before am. 1:30 or 2 pm to meet primates	
	Natural Encounters continued	We can go behind the scenes to learn more about the red panda! We can go behind the scenes to learn more about the tamandua (lesser ant eater)	Meet a tamandua	8 and up for red panda and tamandua tours	• 1:1 ratio for red panda tour • 1:2	Yes	Any week day	Between 1-3pm. Tropical rainforest feeding is best if it takes place in the morning and wraps up before 10 am. 1:30 or 2 pm to meet primates	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Gold Member	Orangutans	We can meet with an orangutan keeper to learn all about our resident orangutans. They will tell you how to recognize the different individuals when you see them in their habitat as well as things like favorite foods and favorite toys! Please note that this is a private keeper chat and does not involve going behind the scenes.	Front of scenes chat with an orangutan keeper	None	None	Yes	Any week day	11:00 AM or 2:30PM	
Member	Primates at the Wortham World of Primates	the primates and monkeys in our Wortham World of Primates boardwalk area. In this tour, you get to see and learn about multiple	keeper chat can include any of the following: • Lemurs • Sifaka • Pied Tamarins • Mandrill • Howler	No age restrictions for front of scenes private keeper chat	None	Yes	Any week day	Preferred time is 1 pm	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Asante Gold Member	Registrar	Did you know that all of the Zoo's animals are carefully recorded by two full time registrars at the Zoo? This is a "digital zoo" of sorts. Let our registrar tell you what is involved in getting ready to receive an animal, or getting ready to send one out. How do we keep track of new births? Does each animal have a name? This is your chance to get all of your Zoo behind the scenes questions answered!	scenes chat with a registrar	None			Any week day		
Asante Gold Member	Reptiles and Amphibians	up close and personal with some of our resident	Behind the scenes chat. Choices include: Lizards Snakes Turtles and tortoises Frogs and toads	None		Photos allowed in front of scenes areas only	,	the reptile house is 9 am so that you can have the	10:15 am.

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Member	Reptiles and Amphibians continued	If you or your kids love lizards and snakes, then this is the tour for you! Get up close and personal with some of our resident reptiles and learn what it takes to work with these animals every day. You may also get to go behind-the-scenes to see hatchlings, juveniles and off-exhibit animals.	Turtle barn visit. This includes a visit to our off-exhibit turtle barn filled with rare turtles and comes complete with a private chat from a turtle expert Galapagos tortoise chat and possible feeding			Photos allowed in front of scenes areas only		the reptile house is 9 am so that you can have the	10:15 am.
Asante Gold Member	Sea Lions	We can go behind the scenes to see where our sea lions live! We will also receive a private keeper chat and will get to go down on the "beach" to receive a kiss from a sea lion. You may even get to feed a sea lion a fish!	Behind the scenes sea lion tour with sea lion keepers	5 and up		Photos allowed in front of scenes area only	Any week day		Public sea lion tour offered Wednesdays from 9:30 am - 10:15 am
Asante Gold Member	Vet Building	Visit the behind the scenes vet clinic and meet with a vet staff member. You will receive a tour of the vet campus (based on work load and medical procedure schedule).	Behind the scenes vet building tour with a clinic keeper	16 and up	N/A	No	Any week day		
Asante Platinum									

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
	Animal Nutrition Building	See the Zoo's culinary creations for our animals and our massive storage areas for hay, grain, meat, and other food items, including our warehouse of walk-in refrigerators and freezers.	Behind the scenes chat with an animal nutrition keeper	None	1:3	Photos allowed in front of scenes area only	Monday - Thursday	6:30 AM	
Platinum Member	Aquarium	Visit the Zoo's Kipp's Aquarium and maybe even get up close with an octopus! We can have an aquarium keeper meet us and help us to feed the piranhas!	Behind the scenes tour at the Kipp Aquarium	5 and up	1:2	front of scenes area only. Staged photo in front of the aquarium entrance	 Piranha feedings are held on Tuesdays and Thursdays at 11:30 am. Aquarium team prefers Tue, Wed, Thursday. They are short staffed on Fridays. 		

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Platinum Member	Birds	The Zoo has one of the largest bird collections in North America! We can visit the flamingoes and shoebilled storks or see some behind the scenes areas of our bird breeding program. Depending on the time of year you may see eggs or newly hatched chicks!	Behind the scenes tour of our off-exhibit egg incubation and brooder rooms, off-	None	1:3	Photos allowed in front of scenes areas only	Any week day	After 1 pm	Public bird tour is offered Mondays from 10 am - 10:45 am
Asante Platinum Member	Birds continued	North America! We can visit the flamingoes and shoebilled storks or see some behind the scenes areas of our bird breeding program. Depending on the	scenes private keeper chat of any bird area with a bird zookeeper (Possible focus	None	1:3	Photos allowed in front of scenes area only	Any week day	After 1pm	Public bird tour is offered Mondays from 10 am - 10:45 am

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Platinum Member	Carnivores	learn all about your favorite carnivore! Select tours include squirting goat's milk to the animals. Another	training window (Keeper's Choice as to whether it is lion or tigers) • Black bears • Cheetahs	requirement for a front of scenes keeper chat • Cheetah walk	• Cheetah walk is limited to four people and requires a		Any week day Cheetah runs must be scheduled in advance and only take place on select Tuesdays and Thursday during cooler weather. We can provide a list of available	training windows are held at 11:30 am	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Platinum Member	Children's Zoo (Ambassador Animal Building)	There are several sections that you can choose to visit in our Children's Zoo. Choices include: • The Ambassador Animal Building is a behind the scenes area that is not visible to the public. It includes all sorts of animals (dingoes, three species of porcupine, rabbits, parrots, a kookaburra, baby Nile crocodiles, chinchillas, the list goes on and on!). This is a great opportunity to actually get to touch some of the animals.		None		Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.	Any week day		tour is offered Fridays from 1:45-2:30
Platinum Member	Children's Zoo Continued (Farm Yard)	know the names of all of the goats in the petting	(duck feeding and visit the llamas, cows, hogs, goats and	None		Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.		(11 am is	tour is offered Fridays from 1:45-2:30

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Member	Children's Zoo Continued (Bug House)	We can go behind the scenes at the Bug House to visit some of our creepy crawlies up close! You'll get to see where the carpenter ants make their home behind the scenes and get up close and personal, if you dare!	behind the scenes or front	None		Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.	·		tour is offered Fridays from 1:45-2:30
Member	continued (Mongoose)	• We can have a private keeper chat with a mongoose zookeeper while you throw mealworms to the mongoose from outside their habitat. Watch these guys excitedly chase after their creepy crawly lunch while you learn about the mongoose mob from their knowledgeable zookeeper.	feeding (throwing mealworms from	None	1:3	Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.	·		tour is offered Fridays from 1:45-2:30

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Member	continued (Desert/Prairi e)	•We can have a private keeper chat with a desert/prairie zookeeper that can tell us all about the snakes, lizards, tortoises, roadrunners and foxes that live here! You may even get to watch a swift fox training session.	• Front of scenes chat with a desert/Prairie keeper. Possibly watch a swift fox training session	None		Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.		afternoons	tour is offered Fridays from 1:45-2:30
Member	Continued (Bats and Forest Area)	have some one-on-one time with their keeper to learn more about these amazing creatures. • We can have a private keeper chat and tour of the forest area. This area includes black vultures, a	scenes chat with a bat keeper • Front of scenes chat wiht a forest keeper and walking tour (black vulture,			Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.		afternoons (11 am is	tour is offered Fridays from 1:45-2:30

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Member	Children's Zoo Continued (Pelican/snap ping turtles)	• We can have a private keeper chat with the zookeepers that take care of our pelicans and snapping turtles! If we time it right, you may even get to observe a pelican feeding or a snapping turtle feeding, these things are not to be missed if you haven't seen them!	• Front of scenes keeper chat and possibly observe a pelican or snapping turtle feeding	None		Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.		late mornings or early afternoons (11 am is the best time for the Children's Zoo)	tour is offered Fridays from 1:45-2:30
Member	Children's Zoo Continued (Swap Shop)	• Ever wondered what the Swap Shop is all about? We can get a private chat with one of our experienced Naturalists in the Swap Shop. They can show you some of the interesting things that guests have brought in or they can get you set up in the system to begin making your own trades!	Swap Shop chat with a naturalist	None		Front of the scenes only/ Close up images ok in the Bug House. Photos in the Ambassado r Animal Receiving Room ok.	,	late mornings or early afternoons (11 am is the best time for the Children's Zoo)	tour is offered Fridays from 1:45-2:30
Platinum Member	Chimps	We can meet with an experienced primate keeper that works with our chimp troop. This will be a front of scenes private keeper chat. You may even get to watch a training set with one of the chimps! Please note that this tour does not involve going behind the scenes.	chimp keeper	None	N/A		day	10:00 AM or 12:30 PM	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Platinum Member	Elephants	We can go inside the elephant barn and meet with an experienced elephant keeper that can tell you all about the individual elephants in our herd. This is your chance to get all of your elephant questions answered! This experience could include participating in an elephant bath, watching an elephant create a painting or giving an elephant a treat.		None	1:3	Front of scenes photos are ok. Photos taken in the elephant barn cannot be posted to social media.			Public elephant tour is offered Fridays from 12:45-1:30 pm
Platinum Member	Gorillas	We can go behind the scenes with a primate zookeeper to see the gorilla dayroom up close. See where their daily diet is prepared and where they sleep at night. You may also get to observe a gorilla training demonstration! Please note that, for the protection of the gorillas, all visitors will be required to wear a surgical mask while visiting the behind the scenes area.		12 and up	1:2	Photos taken in front of scenes are ok.	Any week day		Public gorilla tour is on Fridays at 11 am

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Platinum Member	Hoofed stock	We can see the animals up close and learn more about them from their experienced keeper. This experience can also include observing an painting session (inquire in advance which animals paint).	 Giraffes Rhinos Front of	None	1:2	Any photo that is taken behind the scenes cannot be posted to social media.	Any week day	Best time for giraffes is 10 am.	
Platinum Member	Horticulture	Meet and greet with the Zoo's Horticulture staff and get a tour of the off-exhibit greenhouse and growing areas. The Zoo's horticulture staff is an amazing team of botanists that take care of all of the Zoo's landscaping and trees around Zoo grounds as well as a behind the scenes greenhouse and garden that is used to provide browse for the animals. Learn the secret to the Zoo's "green thumb!" and maybe even get some tips and tricks to use in your own garden!	with horticulture		1:2	Any photo that is taken behind the scenes cannot be posted to social media.	Any week day	8:30 AM	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
	Natural Encounters	them eat some grubs! • We can go behind the scenes to meet Hannah the Binturong (also known as a bearcat). Hannah is a bit shy so this is a very special experience to see her up close! • We can visit with the Zoo's very knowledgeable Natural Encounters keepers	Feeding at Meerkats • Binturong experience • Private keeper chat that will focus on Asian small-clawed otters, Naked mole rats, fruit	8 and up for meerkat feeding No age restrictions for keeper chats	• 1:1 ratio for meerkat feeding • 1:2	Yes	Any week day	Between 1-3pm. Tropical rainforest feeding is best if it takes place in the morning and wraps up before 10 am. 1:30 or 2 pm to meet primates	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Platinum Member	Natural Encounters continued		primates of Natural Encounters • Meet a sloth	12 and up for tropical rainforest experience 12 and up to meet primates 8 and up for sloth encounter	• 1:2	Yes	Any week day	Between 1-3pm. Tropical rainforest feeding is best if it takes place in the morning and wraps up before 10 am. 1:30 or 2 pm to meet primates	
Platinum Member	Natural Encounters continued	We can go behind the scenes to learn more about the red panda! We can go behind the scenes to learn more about the tamandua (lesser ant eater) We can go behind the scenes to see the mole rat tunnels up close!	Meet a tamandua	8 and up for red panda encounter 8 and up for tamandua encounter 8 and up for mole rat encounter	• 1:1 ratio for red panda tour • 1:2	Yes	Any week day	Between 1-3pm. Tropical rainforest feeding is best if it takes place in the morning and wraps up before 10 am. 1:30 or 2 pm to meet primates	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Platinum Member	Orangutans	We can visit with an experienced orangutan keeper while he or she shows you how intelligent these beautiful creatures are. Enjoy observing a training demonstration behind the scenes!	Behind the scenes tour with an orangutan keeper	12 and up		Yes but cannot be posted to social media	Any week day	11:00 AM or 2:30PM	
Member	Primates at the Wortham World of Primates	an experienced primate keeper to learn about all of the primates and monkeys in our Wortham World of Primates boardwalk area.	chat can include any of the following: • Lemurs • Sifaka • Pied Tamarins • Mandrill • Howler	No restrictions for a front of scenes keeper chat	None	Yes	Any week day	Preferred time is 1 pm	

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Platinum Member	Registrar	•	scenes chat with a registrar	None			Any week day		
Platinum Member	Reptiles and Amphibians	up close and personal with some of our resident	Behind the scenes chat. Choices include: Lizards Snakes Turtles and tortoises Frogs and toads	None		Photos can be taken in front of scenes areas only		the reptile house is 9 am so that you can have the	10:15 am.

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Platinum Member	Reptiles and Amphibians continued	If you or your kids love lizards and snakes, then this is the tour for you! Get up close and personal with some of our resident reptiles and learn what it takes to work with these animals every day. You may also get to go behind-the-scenes to see hatchlings, juveniles and off-exhibit animals.	• Turtle barn visit. This includes a visit to our off-exhibit turtle barn filled with rare turtles and comes complete with a private chat from a turtle expert •Galapagos tortoise chat and possible feeding			Photos allowed in front of scenes areas only	Any weekday	time for anything in the reptile house is 9 am so that you can have the	10:15 am.
Platinum Member	Sea Lions	We can go behind the scenes to see where our sea lions live! We will also receive a private keeper chat and will get to go down on the "beach" to receive a kiss from a sea lion. You may even get to feed a sea lion a fish or watch a sea lion paint!	Behind the scenes sea lion tour with sea lion keepers. Possible feeding or painting experience.	5 and up		Photos allowed in front of scenes areas only	Any week day		Public sea lion tour offered Wednesdays from 9:30 am - 10:15 am

Asante Membership Level	Animal Section	Experience Overview	Menu of options per animal section (Choose one)	Age Restrictions	Adult/Chil d ratio	Photos ok?	Preferred day of week	Preferred time	Time to avoid due to public tours
Platinum Member	Vet Building	vet clinic and meet with a vet staff member. You will	Behind the scenes vet building tour with a clinic keeper	16 and up	N/A	No	Any week day		